Promoting Equity in Delivery of Municipal Services and Diversity in Local Authority Organization in India : Nagpur



June 2016

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About Project

Launch Date of the Project 18th February, 2016 Project Duration 48 Months Project Location Nagpur Target Sector Local Government Officials, State Government, Citizens, Urban Poor, Elected Representatives, Civil Society (CSOs) Final Beneficiaries Citizens and officials working in Local Authority and organisations

Equi-City project launched in Nagpur

The project aimed at promoting equitable delivery of municipal services across the city



Equi-City Project Launch

The launch of Equi-City project was held on February 18, 2016 at Chitnavis Center in the presence of various stakeholders and officers from Nagpur Municipal Corporation (NMC). The project was inaugurated by Hon'ble Mayor of NMC Shri Pravin Datke. He said that the success of the project would improve the quality of life of urban poor and other communities and groups such as women, children and differently-abled persons. Other dignitaries present at the launch included Municipal Commissioner Shri Shravan Hardikar, Additional Municipal Commissioner Smt. Nayana Gunde, Deputy Commissioner Shri Jayant Dandegaokar, Chief Engineer Shri Ulhas Debadwar, Director General of AIILSG, Captain Anant Modi, Senior Executive Director (AIILSG) Shri Ravi Ranjan Guru and others.

A presentation was given by the technical director of the project, Shri Pashim Tiwari describing the goals and objectives of the project. NMC Commissioner Shri Shravan Hardikar took this opportunity to sensitize the officials from the corporation on concept of equity and inspired them to work towards sustainable Nagpur. He also asked them to work in collaboration with the Equi-City team for implementing the project.

"The Equi-City Project will facilitate reaching all the welfare schemes of Nagpur Municipal Corporation at the door of citizens particularly the poor people in slums and other areas," added Pravin Datke, Mayor of Nagpur.

"We are working on inclusive growth of the city and the project will help in achieving the target. It will help the NMC to frame long-term policies for providing equitable civic services to all citizens of the city. NMC is making provisions of special funds for welfare and development of women, children. backward class and differently-abled people. No system exists to assess impact of funds. There is no mechanism available to check each and every person of the city getting all civic services that too in equal manner. All these issues will be assessed and new policies will be framed accordingly under the project," said Shri Hardikar.

plemented by the AIII





REVIEW

NMC reviews progress of Equi-City

Meeting 1-11th of April, 2016

The Commissioner of NMC after reviewing three monthly plans, pointed out the fact that sensitisation is necessary to be done by organising few workshops, ward meetings, seminars etc. The theme suggested by the Commissioner for such activities was; Swacchh Bharat Mission or its components (Sanitation, Water etc.). The main agenda of those workshops was to focus on how to make the municipal services more inclusive. The indicator suggested to be worked upon was; access to public toilet for women and disabled person.

Main tasks completed in one and half month of the project;

- Formation of the Equi-city Cell
- Preparation for formation of City Development Forum (CDF).

Meeting 2 - 13th of May, 2016

Suggestions were made to prepare month wise timeline and detailed list of activities for all the project work.

Outcomes

Regarding CDF formation and finalization, the Additional Commissioner asked to prepare subjectwise list



Monthly Review meeting in NMC.

heads (categories). Additional Deputy Municipal Commissioner, asked to launch Equi- City website and designing of E-Newsletter providing the details of activities.

Meeting 3 - 27th of May, 2016

A brief discussion on Gender Specific and Sanitation Indicators were done through presentation on the baseline information collected by the Equi-City team. Stressing the importance in involving the local people for awareness development on the Equi-City project, The Addl. Deputy Municipal commissioner advised to orient the citizens and NMC office bearers at the onset. Furthermore, it was proposed to organize different competitions, in every three months, among school and college students of Nagpur on themes relevant to Equi-City, to promote awareness.

Outcomes

Finalization of CDF List was to be done by NMC with approval of Honorable Commissioner.

Meeting 4- 4th of June, 2016

Discussion related to the workshop(Sanitation & Hygiene – 17 June, 2016) was the agenda of the meeting. The Asst. Commissioner suggested that for the proposed workshop, Mayor and all the members of the Ward like the Ward Councilor, Ward J.E., Ward TA, Ward Sanitary Inspector and Samuh Sangathak should be involved to make the first such workshop a grand sucsses.

The designs finalized for Posters and Pamphlets by the Equi-City Team were required to be approved by the concerned authority.

Outcomes

Further few corrections for the designs of poster and pamphlet were suggested by the concerned authority.



Monthly Review meeting in NMC.

Residents of Gorewara Basti sensitized on Sanitation, Hygiene

Aligning with the aim and objectives of the Equi-City Project, the project team in collaboration with Nagpur Municipal Corporation (NMC) organized an awareness and sensitization workshop on Sanitation on June 17, 2016 at Gorewada Basti in Nagpur.

The workshop was conducted to promote the objectives of the Equi-City Project. The broader theme of this workshop was Sanitation and Hygiene. Besides several other important goals, the workshop had a few prevalent goals which were—to generate awareness regarding sanitation, to understand the condition of municipal services, to sensitize people about the existing situation and to identify problem areas if any.

More than 60 residents participated in that workshop along with Chief Guest Smt. MeenaTidke (Ward Corporator) and others. The workshop was organized as a part of initiatives which would help improve citizen participation in Nagpur City.

The workshop was the kick-off event for the creation of a network of 'participatory forum' in the city where citizens can participate in decision making regarding their city's development and contribute towards the same.

The major outcomes of that workshop in the Gorewada Basti in Nagpur are-

 Inclusiveness- People of Gorewada Basti actively involved in workshop and raised many issues related to



Conversation with the Residents of Gorewada Basti



Citizen awareness during the workshop



Public registration during the workshop

sanitation and hygiene.

- Transparency- As the workshop was an open platform for both the stakeholders and the decision makers, it provided equal opportunity to everyone to interact and present their issues.
- Better informed citizens- Local people participated in exchange



Posters giving information/spreading awareness

of ideas and helped in the improvement of city's policy-making.

 Better service delivery- The Workshop brought the decision makers municipal officials and the citizens together to identify areas of concern. This will help NMC deliver services and engage citizens in a better manner.

EQUI-CITY



Highlights from last workshop

Upcoming Events

School Level **Drawing Competition** Theme: Sanitation Date: 13 July, 2016 Venue: Sanjay Nagar Hindi Secondary School, Nagpur

DATA COLLECTION

Equi-City team collects data from NMC, plans equitable delivery of civic services

Nagpur Municipal Corporation (NMC) facilitated provision of data of various departments to assess minicipal services. As desired by NMC, Equi-City activities are focusing on sanitation, water supply and Solid Waste Management(SWM). A methodology was identified by the Equi-City project team, in which the first step was: Data collection from various departments of the NMC.

Data collection aimed to facilitate analysis of the existing level of municipal services and subsequently to generate indicators and maps to identify various issues by wards and slums. Based on the data collected from all zonal office, various maps are generated on indicators identified, these maps will be used to assess the condition of sanitation and hygiene.

This data has been collected for identifying further indicators regarding sanitation and hygiene conditions (zone wise) and then to conduct various awareness workshops in each zone to sensitize the citizens of the city. Based on the data collected from all zonal offices various maps are generated on indicators identified. These maps will be utilized to assess the condition of sanitation and hygiene levels in each zone for conducting further activities.

The team has collected data from the following departments of NMC.



Data collection from different departments

Slum Department: Major schemes & proposals for economic weaker sections, slum rehabilitation:

Water Works Department: Water bodies (location, maps, length, pumping stations, tube wells, etc.); Per capita supply, Present supply & demand

Health And Sanitation Department: Types of the waste disposed and location of the disposal sites; location and details of landfill sites; other details required for calculating service level benchmarking of the solid waste management

Fire Department: Location of flood prone areas in the city; number of times flood occurred in the city and location" was collected.

Garden Department: Total number of the gardens, green spaces and parks in the city; AMRUT SLIPs on green spaces and parks.

PARTNERS



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